

# SmartFix - Detailed Privacy Policy

## 1. Information We Collect

We collect personal information including names, contact details, vehicle data, repair history, location data, and payment details.

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## 2. Legal Basis for Processing

We process data based on consent, contractual necessity, and legal obligations.

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## 3. How We Use Information

Data is used for service delivery, mechanic assignment, payment processing, compliance, security monitoring, and service improvement.

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## 4. Data Sharing

We may share necessary information with mechanics, payment providers, cloud hosting services, and regulatory authorities where legally required.

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## 5. Data Retention

Personal data is retained only as long as necessary for contractual or legal obligations.

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## 6. Data Security

We implement administrative, technical, and physical safeguards including encryption and access controls.

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## **7. Your Rights**

Users may request access, correction, deletion, objection to processing, and data portability where applicable.

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